FilesAnywhere since 1999

Executive Class Services

Professional Services That Drive Business Forward

A Partner Invested in Your Success

Your team is busy meeting demands and increasing productivity. It's important to have a partner that's driven to provide the highest levels of support and impact your business for the better. FilesAnywhere is responsible to our clients from the first communication to set up and ongoing support. We live and breathe technology, and our business and enterprise solutions come standard with a suite of VIP services administered by trained professionals.

Included With Every Account

Branding, training and education, VIP support, and custom development comes standard with every account at no additional cost.

A Turnkey VIP Infrastructure

Business and enterprise accounts receive a dedicated team of specialist to help meet objectives. It starts with a dedicated account manager who understands you, your business, and your requirements. But we don't just sell you a product. We develop a collaborative relationship with you, taking you through migration, assist with branding, create custom content, train and educate administrators, and provide you with support after deployment. In addition, we'll work with your team to design and implement customized development projects to meet your specific needs.

White Label

A seamless look and feel for your team. Branding opportunities include:

- Customized URL
- Home page
- Site graphics
- Help files
- Internal pages
- Custom content for notifications

TRAINING, DEVELOPMENT & SUPPORT

Expertise at Every Step.

Training and Education

Learn to use the powerful FilesAnywhere application to the fullest:

- Standard with every account
- Provided by a dedicated account manager
- Personalized, one-on-one or group training
- On-site or distance learning

Custom Development

Helping you reach your goals, and ultimately, success:

- Ready and waiting to serve you at all times
- Top-level developer support
- Strategic development opportunities
- Team planning and solution identification
- Guidance and assistance after implementation

Ongoing Support

- 24/7 IT support via phone and email
- Priority response by expert engineers
- Knowledge base of help articles and FAQs
- Site Checker can alert us to issues before you ever experience a problem

Your business is our business.

Every corporate and enterprise account is backed by a team of professionals at your disposal.